

Iowa Department of Human Services

Health IT Wins!

Delivered to your door...

WIN!: IHIN Patient Query used for Medication Therapy Management

Who: Medicap pharmacist and patient

When: November 15, 2015

Where: Medicap Pharmacy (Panora)

Why: Outcomes Medication Therapy Management (MTM) opportunity. Pharmacist was able to access patient's Continuity of Care Documents (CCD) to verify most recent visit with the doctor.

What: IHIN information made the MTM encounter very productive with the latest lab values and health records available to reference.

Benefits: Pharmacist was able to evaluate patient's medication regimen and make the most of the visit. Having access to the CCD helped the pharmacist provide better care to the patient as well as assess if the patient was meeting treatment/care goals as defined by the physician in the CCD. Using IHIN Patient Query increased efficiency for the pharmacist in preparing for the MTM encounter and eliminated the need to contact the physician's office. It was great to have access to IHIN!